

Butler, David

291198

From: Smith, Heather Shirley <Heather.Smith@duke-energy.com>
Sent: Wednesday, March 25, 2020 7:18 PM
To: Butler, David; Edwards, Nanette; dmmckissick@frontier.com; Knowles, Alex; Bateman, Andrew; fellerbe@robinsongray.com; Grube-Lybarker, Carri; Dover, Becky; molly.jagannathan@troutman.com; seaton@spilmanlaw.com; charris@spilmanlaw.com; dwilliamson@spilmanlaw.com; thad@votesolar.org; robsmith@mvalaw.com; gas@smxblaw.com; mkl@smxblaw.com; bdurant@sowelldurant.com; richard@rlwhitt.law; richard@rlwhitt.law; len.anthony1@gmail.com; brandon.marzo@troutman.com; Robinson, Camal O.; bguild@mindspring.com; Scott Elliott; bridget.lee@sierraclub.org; gthompson@selcnc.org; gthompson@selcnc.org; gthompson@selcnc.org; dneal@selcnc.org; dneal@selcnc.org; dneal@selcnc.org; cgrundmann@spilmanlaw.com; J. Blanding Holman; J. Blanding Holman; J. Blanding Holman; Nelson, Jeff
Subject: [External] RE: Commission Agenda Item 18 - DN 2018-318-E - Request to Terminate the Filing of Annual Reports on Customer Service Related to AMI Meter Deployment

Dear David, and all:

The answer to the question posed earlier today is as follows:

The \$399K is an annual savings of the avoided monthly meter reading costs for 2019. That is what the Company meant by "DEP estimates the costs it avoided each month due to the ability to read meters remotely totaled approximately \$399,000 in 2019." Additionally, there were \$400K in costs avoided in 2019 through remote order fulfillment. Accordingly, there was a total of \$799K in savings attributable to DEP SC in 2019 during the period of AMI deployment.

There are other benefits from the AMI meters that aren't as easily quantified, including but not limited to, visibility into outages during storm recovery (which aids in restoration), providing customers with greater access to their detailed usage information to allow them to change their usage patterns to achieve bill savings, plus programs such as Usage Alerts and Pick Your Due Date to also give customers greater control over their usage and payment cycles. AMI meters also provide the qualitative customer benefit of quicker response times for requests that used to take longer, such as reconnection, connection and disconnection.

We hope this addresses the question. Have a good evening, and stay safe all!

Heather

From: Smith, Heather Shirley
Sent: Wednesday, March 25, 2020 10:59 AM
To: Butler, David <David.Butler@psc.sc.gov>; Edwards, Nanette <nedwards@ors.sc.gov>; dmmckissick@frontier.com; Knowles, Alex <aknowles@ors.sc.gov>; Bateman, Andrew <abateman@ors.sc.gov>; fellerbe@robinsongray.com; Grube-Lybarker, Carri <clybarker@scconsumer.gov>; Dover, Becky <BDover@scconsumer.gov>; molly.jagannathan@troutman.com; seaton@spilmanlaw.com; charris@spilmanlaw.com; dwilliamson@spilmanlaw.com; thad@votesolar.org; robsmith@mvalaw.com; gas@smxblaw.com; mkl@smxblaw.com; bdurant@sowelldurant.com; richard@rlwhitt.law; richard@rlwhitt.law; len.anthony1@gmail.com; brandon.marzo@troutman.com; Robinson, Camal O. <Camal.Robinson@duke-energy.com>; bguild@mindspring.com; Scott Elliott <sellott@elliottlaw.us>; bridget.lee@sierraclub.org; gthompson@selcnc.org; gthompson@selcnc.org; gthompson@selcnc.org; dneal@selcnc.org; dneal@selcnc.org; dneal@selcnc.org; cgrundmann@spilmanlaw.com; J. Blanding Holman

<bholman@selcsc.org>; J. Blanding Holman <bholman@selcsc.org>; J. Blanding Holman <bholman@selcsc.org>; Nelson, Jeff <jnelson@ors.sc.gov>

Subject: RE: Commission Agenda Item 18 - DN 2018-318-E - Request to Terminate the Filing of Annual Reports on Customer Service Related to AMI Meter Deployment

Dear David and all:

I apologize for the time it took me to reply. Duke has no issue with holding this matter over as requested by ORS, and I'm working on getting an answer to the question posed to Duke in the 8:01 am email.

Heather

From: Butler, David <David.Butler@psc.sc.gov>

Sent: Wednesday, March 25, 2020 9:36 AM

To: Edwards, Nanette <nedwards@ors.sc.gov>; dmmckissick@frontier.com; Smith, Heather Shirley <Heather.Smith@duke-energy.com>; Knowles, Alex <aknowles@ors.sc.gov>; Bateman, Andrew <abateman@ors.sc.gov>; fellerbe@robinsongray.com; Grube-Lybarker, Carri <clybarker@scconsumer.gov>; Dover, Becky <BDover@scconsumer.gov>; molly.jagannathan@troutman.com; seaton@spilmanlaw.com; charris@spilmanlaw.com; dwilliamson@spilmanlaw.com; thad@votesolar.org; robsmith@mvalaw.com; gas@smxblaw.com; mkl@smxblaw.com; bdurant@sowellldurant.com; richard@rlwhitt.law; richard@rlwhitt.law; len.anthony1@gmail.com; brandon.marzo@troutman.com; Robinson, Camal O. <Camal.Robinson@duke-energy.com>; bguild@mindspring.com; Scott Elliott <sellott@elliottlaw.us>; bridget.lee@sierraclub.org; gthompson@selcnc.org; gthompson@selcnc.org; gthompson@selcnc.org; dneal@selcnc.org; dneal@selcnc.org; dneal@selcnc.org; cgrundmann@spilmanlaw.com; J. Blanding Holman <bholman@selcsc.org>; J. Blanding Holman <bholman@selcsc.org>; J. Blanding Holman <bholman@selcsc.org>; Nelson, Jeff <jnelson@ors.sc.gov>

Subject: RE: Commission Agenda Item 18 - DN 2018-318-E - Request to Terminate the Filing of Annual Reports on Customer Service Related to AMI Meter Deployment

***** Exercise caution. This is an EXTERNAL email. DO NOT open attachments or click links from unknown senders or unexpected email. *****

Thanks, Nanette. I will recommend it.
David B.

From: Edwards, Nanette <nedwards@ors.sc.gov>

Sent: Wednesday, March 25, 2020 9:32 AM

To: Butler, David <David.Butler@psc.sc.gov>; dmmckissick@frontier.com; Heather Smith <heather.smith@duke-energy.com>; Knowles, Alex <aknowles@ors.sc.gov>; Bateman, Andrew <abateman@ors.sc.gov>; fellerbe@robinsongray.com; Grube-Lybarker, Carri <clybarker@scconsumer.gov>; Dover, Becky <BDover@scconsumer.gov>; molly.jagannathan@troutman.com; seaton@spilmanlaw.com; charris@spilmanlaw.com; dwilliamson@spilmanlaw.com; thad@votesolar.org; robsmith@mvalaw.com; gas@smxblaw.com; mkl@smxblaw.com; bdurant@sowellldurant.com; richard@rlwhitt.law; richard@rlwhitt.law; len.anthony1@gmail.com; brandon.marzo@troutman.com; camal.robinson@duke-energy.com; bguild@mindspring.com; Scott Elliott <sellott@elliottlaw.us>; bridget.lee@sierraclub.org; gthompson@selcnc.org; gthompson@selcnc.org; gthompson@selcnc.org; dneal@selcnc.org; dneal@selcnc.org; dneal@selcnc.org; cgrundmann@spilmanlaw.com; J. Blanding Holman <bholman@selcsc.org>; J. Blanding Holman <bholman@selcsc.org>; J. Blanding Holman <bholman@selcsc.org>; Nelson, Jeff <jnelson@ors.sc.gov>

Subject: RE: Commission Agenda Item 18 - DN 2018-318-E - Request to Terminate the Filing of Annual Reports on Customer Service Related to AMI Meter Deployment

David,

ORS requests to carry this item over.

Thank you.
Nanette

From: Butler, David <David.Butler@psc.sc.gov>

Sent: Wednesday, March 25, 2020 8:15 AM

To: Edwards, Nanette <nedwards@ors.sc.gov>; dmmckissick@frontier.com; Heather Smith <heather.smith@duke-energy.com>; Knowles, Alex <aknowles@ors.sc.gov>; Bateman, Andrew <abateman@ors.sc.gov>; fellerbe@robinsongray.com; Grube-Lybarker, Carri <clybarker@scconsumer.gov>; Dover, Becky <BDover@scconsumer.gov>; molly.jagannathan@troutman.com; seaton@spilmanlaw.com; charris@spilmanlaw.com; dwilliamson@spilmanlaw.com; thad@votesolar.org; robsmith@mvalaw.com; gas@smxblaw.com; mkl@smxblaw.com; bdurant@sowelldurant.com; richard@rlwhitt.law; richard@rlwhitt.law; len.anthony1@gmail.com; brandon.marzo@troutman.com; camal.robinson@duke-energy.com; bguild@mindspring.com; Scott Elliott <selliott@elliottlaw.us>; bridget.lee@sierraclub.org; gthompson@selcnc.org; gthompson@selcnc.org; gthompson@selcnc.org; dneal@selcnc.org; dneal@selcnc.org; dneal@selcnc.org; cgrundmann@spilmanlaw.com; J. Blanding Holman <bholman@selcsc.org>; J. Blanding Holman <bholman@selcsc.org>; J. Blanding Holman <bholman@selcsc.org>; Nelson, Jeff <jnelson@ors.sc.gov>

Subject: RE: Commission Agenda Item 18 - DN 2018-318-E - Request to Terminate the Filing of Annual Reports on Customer Service Related to AMI Meter Deployment

Thanks, Nanette.
David B.

From: Edwards, Nanette <nedwards@ors.sc.gov>

Sent: Wednesday, March 25, 2020 8:09 AM

To: Butler, David <David.Butler@psc.sc.gov>; dmmckissick@frontier.com; Heather Smith <heather.smith@duke-energy.com>; Knowles, Alex <aknowles@ors.sc.gov>; Bateman, Andrew <abateman@ors.sc.gov>; fellerbe@robinsongray.com; Grube-Lybarker, Carri <clybarker@scconsumer.gov>; Dover, Becky <BDover@scconsumer.gov>; molly.jagannathan@troutman.com; seaton@spilmanlaw.com; charris@spilmanlaw.com; dwilliamson@spilmanlaw.com; thad@votesolar.org; robsmith@mvalaw.com; gas@smxblaw.com; mkl@smxblaw.com; bdurant@sowelldurant.com; richard@rlwhitt.law; richard@rlwhitt.law; len.anthony1@gmail.com; brandon.marzo@troutman.com; camal.robinson@duke-energy.com; bguild@mindspring.com; Scott Elliott <selliott@elliottlaw.us>; bridget.lee@sierraclub.org; gthompson@selcnc.org; gthompson@selcnc.org; gthompson@selcnc.org; dneal@selcnc.org; dneal@selcnc.org; dneal@selcnc.org; cgrundmann@spilmanlaw.com; J. Blanding Holman <bholman@selcsc.org>; J. Blanding Holman <bholman@selcsc.org>; J. Blanding Holman <bholman@selcsc.org>; Nelson, Jeff <jnelson@ors.sc.gov>

Subject: RE: Commission Agenda Item 18 - DN 2018-318-E - Request to Terminate the Filing of Annual Reports on Customer Service Related to AMI Meter Deployment

David,

We will respond shortly.

Thank you.

Nanette

From: Butler, David <David.Butler@psc.sc.gov>

Sent: Wednesday, March 25, 2020 8:01 AM

To: dmmckissick@frontier.com; Heather Smith <heather.smith@duke-energy.com>; Knowles, Alex <aknowles@ors.sc.gov>; Bateman, Andrew <abateman@ors.sc.gov>; fellerbe@robinsongray.com; Grube-Lybarker, Carri <clybarker@scconsumer.gov>; Dover, Becky <BDover@scconsumer.gov>; molly.jagannathan@troutman.com; seaton@spilmanlaw.com; charris@spilmanlaw.com; dwilliamson@spilmanlaw.com; thad@votesolar.org; robsmith@mvalaw.com; gas@smxblaw.com; mkl@smxblaw.com; bdurant@sowellldurant.com; richard@rlwhitt.law; richard@rlwhitt.law; len.anthony1@gmail.com; brandon.marzo@troutman.com; camal.robinson@duke-energy.com; bguild@mindspring.com; Scott Elliott <selliott@elliottlaw.us>; bridget.lee@sierraclub.org; gthompson@selcnc.org; gthompson@selcnc.org; dneal@selcnc.org; dneal@selcnc.org; dneal@selcnc.org; cgrundmann@spilmanlaw.com; Edwards, Nanette <nedwards@ors.sc.gov>; J. Blanding Holman <bholman@selcsc.org>; J. Blanding Holman <bholman@selcsc.org>; Nelson, Jeff <jnelson@ors.sc.gov>

Subject: Commission Agenda Item 18 - DN 2018-318-E - Request to Terminate the Filing of Annual Reports on Customer Service Related to AMI Meter Deployment

Question for ORS and for Duke on the above-noted matter:

Has ORS reviewed the request? If so, is there a recommendation to the Commission?

Has Duke determined any other monthly savings in addition to the noted \$399,000?

I would note this request is on today's Commission agenda. I would appreciate a response from ORS and Duke ASAP.

Thanks,

David Butler

Senior Counsel